Get to Know Our Website

Claims and Online EOBs

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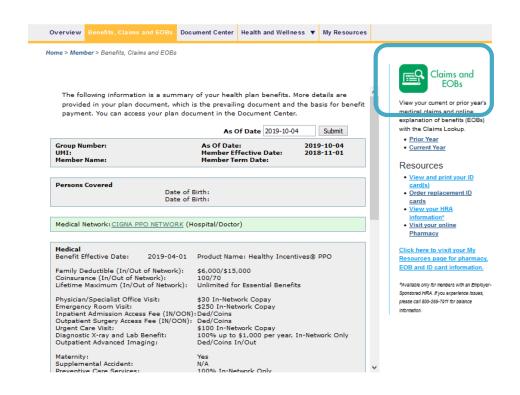
Powerful healthcare benefit solutions for small to mid-sized businesses

Small Business Benefits

Trustmark®

Claims and Online EOBs

You can view your current – and prior-year claims and online Explanation of Benefit (EOBs) on the Benefits and Claims page.

If you need access to claims and EOBs beyond what displays please contact Customer Service at 800.522.1246, ext. 26300.

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Claims

Your claims display shows the deductible satisfied and out of pocket satisfied for in-network and out of network.

To view claims and online EOBs, click on the person's name from the names listed.

Claim Lookup

Member ID: 888888
Member's Name: Jane Doe
Member's Date of Birth: 08/22/1982

Help

	Persons Covered			
	To view claims and online EOBs, click on the person's name from the list below.			
	Medical			
	Deductible Satisfied		Out Of Pocket Satisfied	
Name	In Network	Out of Network	In Network	Out of Network
Jane Doe	500.00	0.00	500.04	0.00
John Doe	0.00	0.00	30.00	0.00
Sam Doe	0.00	0.00	0.00	0.00
Betty Doe	0.00	0.00	0.00	0.00
FAMILY TOTAL	500.00	0.00	530.00	0.00
	From January 1, 2017 Thru June 13, 2017			

Current accumulators displayed are effective as of the previous business day. Deductible and Out-of-Pocket totals do not include claims processed today or those still in process.

Online Explanation of Benefits (EOBs)

Your claims status will display:
- Medical claims in process
- Medical claims processed

To view the online Explanation of Benefits (EOB) click on the claim ID.

Claim Status

Member ID:	888888
Patient's Name:	Jane Doe
Patient's Date of Birth:	08/22/1982

Help

						Total	Total
Medical Claims Processed							
(Click on the Claim ID below for more detailed information)							
Claim ID	Service from Date	Service to Date	Date Processed	Date Paid	Provider Name	Total Charges	Total Paid
A3050000000	2017-04-10	2017-04-10	2017-04-20	2017-04-25	Doctor	350.00	0.00
A3040000000	2017-02-20	2017-02-20	2017-03-01	2017-03-07	Pharmacy	80.00	0.00
A3060000000	2017-02-06	2017-02-06	2017-02-22	2017-02-28	LABORATORY	100.00	0.00

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